



## Introducing the new Best Doctors name: Teladoc Medical Experts

Effective Jan.1, 2022, Best Doctors will have a new name – Teladoc Medical Experts. There are no changes to the services you count on under the Best Doctors brand. It's the same great service. You'll continue to receive help in making health decisions with confidence. World-renowned clinicians are ready to give you answers and guidance.

### What's Teladoc Medical Experts?

Teladoc Medical Experts is a service that connects you to medical specialists and several other resources. Depending on your needs and location, they'll provide one-on-one service and access to additional support to confirm the right diagnosis and treatment options for you. Teladoc Medical Experts are there to help you navigate the healthcare system and give you confidence in your health care decisions. You can access the service by calling 1-877-419-2378.

### Reminder: Extended family benefit

All Teladoc Medical Experts services are also available to your parents, parents-in-law and eligible dependants.

### For more information

If you have questions about Teladoc Medical Experts services available under your benefits plan, contact your plan administrator. You can also sign in to [mycanadalifeatwork.com](https://mycanadalifeatwork.com) and select Coverage and balances to find out if your plan covers Teladoc Medical Experts.