

GroupLine

News and updates for advisors
and plan sponsors



CANADA LIFE PRODUCT ENHANCEMENTS / CHANGES

21-25

Introducing the new Best Doctors name: Teladoc Medical Experts

Effective Jan. 1, 2022, the Diagnostic & Treatment Support Services offered through Best Doctors will have a new name – Teladoc Medical Experts. There are no changes to the core services that your plan members count on under the Best Doctors brand. It's the same great service. You'll start to see more marketing materials available under the name Teladoc Medical Experts in the coming months.

What else is changing?

A few of the core service offerings are also getting a name refresh:

- FindBestDoc is changing to Find a Doctor
- FindBestCare is changing to Care Finder
- Best Doctors 360 is changing to Personal Health Navigator

What's not changing?

While some of the service names are changing, the access to these care offerings and the quality of service remains the same. Members can still call 1-877-419-2378 to access the service.

Reminder: Extended family benefit

All Teladoc Medical Experts services are also available to your members' parents, parents-in-law and other eligible dependants.

For more information

Contact your Canada Life group representative.